

**MADISON COUNTY ROAD DEPARTMENT  
CLOSED CALL ANALYSIS  
MAY 2023**

# Madison County Road Department

Reporting Dates 05/01/23 through 05/31/23

## Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
39155	A	05/01/23 07:06:00	05/01/23 15:24:00	05/02/23	Limb Pickup Closed	Brown, Shirley Unknown	Southwood Dr Southwood Dr	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	0	0	<b>Limbs pick up</b>				
39156	A	05/01/23 07:50:00	05/03/23 13:50:00	05/02/23	Limb Pickup Closed	Brown, Shirley Caller	Camden Pointe 118 Camden Pointe		Medium Priority
		<b>Dur (hrs/days)</b>	48	2	<b>Limb pickup</b>				
39158	A	05/01/23 08:30:00	05/03/23 13:50:00	05/02/23	Limb Pickup Closed	Brown, Shirley Bucklew, Alex	Seville Way Seville Way	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	48	2	<b>Limbs pick up</b>				
39159	A	05/01/23 08:31:00	05/01/23 15:22:00	05/02/23	Limb Pickup Closed	Brown, Shirley Brewer, Lodie	Grayhawk Dr Grayhawk Dr	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	0	0	<b>Limbs pick up</b>				
39161	A	05/01/23 09:17:00	05/19/23 15:14:00	05/02/23	Limb Pickup Closed	Brown, Shirley Johnson, Marcus	Brierfield Dr Brierfield Drive	District 2	Medium Priority
		<b>Dur (hrs/days)</b>	432	18	<b>Needs limb pickup</b>				
39162	A	05/01/23 09:45:00	05/03/23 15:15:00	05/02/23	Limb Pickup Closed	Brown, Shirley Smith, Martha	Dewees Rd Dewees Rd	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	48	2	<b>Limbs pick up</b>				
39163	A	05/01/23 09:46:00	05/03/23 15:15:00	05/02/23	Limb Pickup Closed	Brown, Shirley Moore, Jeane	Cherry Hill Dr Cherry Hill Dr	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	48	2	<b>Limbs pick up</b>				
39165	A	05/01/23 09:58:00	05/03/23 15:16:00	05/02/23	Limb Pickup Closed	Brown, Shirley Jerry	Dover Ln Dover Ln	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	48	2	<b>Limbs pick up</b>				
39166	A	05/01/23 10:17:00	05/11/23 10:24:00	05/02/23	Limb Pickup Closed	Brown, Shirley Tim	Bridge Water Dr Bridge Water Dr	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	240	10	<b>Limbs pick up</b>				
39167	A	05/01/23 10:21:00	05/04/23 15:23:00	05/02/23	Limb Pickup Closed	Brown, Shirley Wilkerson, Jim	Meadow Ln Meadow Ln	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	72	3	<b>Limbs pick up</b>				

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## Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
39169	A	05/01/23 12:03:00	05/03/23 13:53:00	05/02/23	Limb Pickup Closed	Brown, Shirley Jones, Stanley	Cherry Hill Dr Cherry Hill Dr	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	48	2	<b>Limbs pick up</b>				
39170	A	05/01/23 12:05:00	05/01/23 15:22:00	05/02/23	Limb Pickup Closed	Brown, Shirley Thomas, Jimmie	Grayhawk Pkwy Grayhawk Pkwy		Medium Priority
		<b>Dur (hrs/days)</b>	0	0	<b>Limbs pick up</b>				
39172	A	05/01/23 12:09:00	05/03/23 13:54:00	05/02/23	Limb Pickup Closed	Brown, Shirley Bouldin, Angela	Normandy Cir Normandy Cir	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	48	2	<b>Limbs pick up</b>				
39173	A	05/01/23 12:10:00	05/01/23 15:21:00	05/02/23	Limb Pickup Closed	Brown, Shirley Hanes, Sue	Traceview Rd Traceview Rd	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	0	0	<b>Limbs pick up</b>				
39174	A	05/01/23 12:12:00	05/11/23 15:26:00	05/02/23	Limb Pickup Closed	Brown, Shirley Pauline	Planters Point Dr Planters Pte	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	240	10	<b>Limbs pick up</b>				
39175	A	05/01/23 12:23:00	05/04/23 07:25:00	05/02/23	Gravel Closed	Brown, Shirley Gardner, Shirley	North Old Canton Rd N Old Canton Rd	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	72	3	<b>Need gravel on culvert</b>				
39176	A	05/01/23 13:26:00	05/03/23 15:17:00	05/02/23	Limb Pickup Closed	Brown, Shirley Jones, Paul	Pecan St Pecan St	District 4	Medium Priority
		<b>Dur (hrs/days)</b>	48	2	<b>Limbs pick up</b>				
39177	A	05/01/23 13:43:00	05/03/23 13:53:00	05/02/23	Limb Pickup Closed	Brown, Shirley Mcketing, Mike	Lake Ridge Dr Lake Ridge Dr	District 4	Medium Priority
		<b>Dur (hrs/days)</b>	48	2	<b>Limbs pick up</b>				
39178	A	05/01/23 14:29:00	05/03/23 13:50:00	05/02/23	Limb Pickup Closed	Brown, Shirley Louis, Peggy	Abbey Rd Abbey Rd	District 4	Medium Priority
		<b>Dur (hrs/days)</b>	48	2	<b>Limbs pick up</b>				
39179	A	05/01/23 14:39:00	05/11/23 10:25:00	05/02/23	Limb Pickup Closed	Brown, Shirley Collums, Jerry	Pembroke Cir Pembroke Cir	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	240	10	<b>Limbs pick up</b>				

# Madison County Road Department

Reporting Dates 05/01/23 through 05/31/23

## Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
39180	05/02/23 06:59:00	05/03/23 13:43:00	05/03/23	Gravel Closed	Brown, Shirley Greg	Hwy 22 Hwy 22	District 4	Medium Priority
	<b>Dur (hrs/days)</b>	24	1	<b>Need gravel on culvert, after MDOT put culvert in</b>				
39181	05/02/23 07:16:00	05/03/23 13:52:00	05/03/23	Limb Pickup Closed	Brown, Shirley Unknown	Linden Cv Linden Cv	District 3	Medium Priority
	<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up in the cov-sac</b>				
39182	05/02/23 07:42:00	05/15/23 15:51:00	05/03/23	Limb Pickup Closed	Brown, Shirley Hanes, Sue	Traceview Rd Traceview Rd	District 1	Medium Priority
	<b>Dur (hrs/days)</b>	312	13	<b>Limbs pick up</b>				
39183	05/02/23 07:43:00	05/15/23 15:51:00	05/03/23	Limb Pickup Closed	Brown, Shirley Unknown	Traceview Rd Traceview Rd	District 1	Medium Priority
	<b>Dur (hrs/days)</b>	312	13	<b>Limbs pick up</b>				
39184	05/02/23 07:45:00	05/04/23 15:20:00	05/03/23	Limb Pickup Closed	Brown, Shirley Lack, David	Bozeman-Paine Cir Bozeman-Paine Circle	District 3	Medium Priority
	<b>Dur (hrs/days)</b>	48	2	<b>Hello Helen,</b>				
39185	05/02/23 08:38:00	05/03/23 15:17:00	05/03/23	Limb Pickup Closed	Brown, Shirley Davis, Eddie	Compress St Compress St	District 4	Medium Priority
	<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
39187	05/02/23 08:43:00	05/25/23 07:09:00	05/03/23	Limb Pickup Closed	Brown, Shirley Delvantine, Angela	Arrington Dr Arrington Drive	Gluckstadt	
	<b>Dur (hrs/days)</b>	552	23	<b>Hello Helen,</b>				
39188	05/02/23 08:51:00	05/11/23 15:33:00	05/03/23	Limb Pickup Closed	Brown, Shirley City of Gluckstadt	Perry Cv Perry Cove	Gluckstadt	Medium Priority
	<b>Dur (hrs/days)</b>	216	9	<b>Hello Helen,</b>				
39189	05/02/23 09:02:00	05/11/23 15:28:00	05/03/23	Limb Pickup Closed	Brown, Shirley Vaughan, Louie	Beaver Bend Beaver Bend	District 1	Medium Priority
	<b>Dur (hrs/days)</b>	216	9	<b>Limbs pick up</b>				
39190	05/02/23 09:05:00	05/04/23 15:20:00	05/03/23	Limb Pickup Closed	Brown, Shirley Smith	Old Jackson Rd Old Jackson Rd	District 4	Medium Priority
	<b>Dur (hrs/days)</b>	48	2	<b>Limbs pick up</b>				

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39191	A	05/02/23 10:04:00	05/11/23 10:27:00	05/03/23	Limb Pickup Closed <b>Limbs pick up</b>	Brown, Shirley Patrick, Eloise	Katherine Pointe Dr Katherine Pte Dr	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	216	9					
39192	A	05/02/23 10:10:00	05/11/23 10:27:00	05/03/23	Limb Pickup Closed <b>Limbs pick up</b>	Brown, Shirley Mike	Lake Ridge Dr Lake Ridge Dr	District 4	Medium Priority
		<b>Dur (hrs/days)</b>	216	9					
39193	A	05/02/23 10:30:00	05/11/23 15:26:00	05/03/23	Limb Pickup Closed <b>Limbs pick up</b>	Brown, Shirley Maxey, Patricia	Hackberry Ln Hackberry Ln	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	216	9					
39195	A	05/02/23 12:45:00	05/04/23 15:21:00	05/03/23	Limb Pickup Closed <b>Limbs pick up behind this address on Stribling Rd</b>	Brown, Shirley Anthony	Brisco St Brisco St		Medium Priority
		<b>Dur (hrs/days)</b>	48	2					
39196	A	05/02/23 12:46:00	05/11/23 15:24:00	05/03/23	Limb Pickup Closed <b>Limbs pick up</b>	Brown, Shirley Watson, Tricia	Bridge Park Dr Bridge Park Dr		Medium Priority
		<b>Dur (hrs/days)</b>	216	9					
39197	A	05/02/23 12:48:00	05/04/23 15:21:00	05/03/23	Limb Pickup Closed <b>Limbs pick up</b>	Brown, Shirley Torey	Hanover Street Hanover St		Medium Priority
		<b>Dur (hrs/days)</b>	48	2					
39198	A	05/02/23 13:45:00	05/15/23 15:53:00	05/03/23	Limb Pickup Closed <b>Limbs pick up</b>	Brown, Shirley Coon, David	Sunset Cir Sunset Cir	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	312	13					
39200	A	05/02/23 15:00:00	05/15/23 15:54:00	05/03/23	Limb Pickup Closed <b>Limbs pick up</b>	Brown, Shirley Leach, Jae	Steels Pointe Steels Pointe	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	312	13					
39201	A	05/02/23 15:36:00	05/03/23 15:14:00	05/03/23	Pot Holes Closed <b>Bad potholes in road</b>	Brown, Shirley Caller	Normandy Cir 131 & 141 Normandy cir	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	24	1					
39202	A	05/03/23 07:06:00	05/19/23 11:40:00	05/04/23	Signage Installation Closed <b>Speed limit sign down</b>	Brown, Shirley Mike	Old Rice Rd Old Rice Rd	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	384	16					

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39203 A	05/03/23 07:39:00	05/16/23 15:06:00	05/04/23	Limb Pickup Closed	Brown, Shirley Hielscher	Renees Way Renee's Way	District 1	Medium Priority
	<b>Dur (hrs/days)</b>	312	13	<b>Limbs pick up [ LARGE PILE ]</b>				
39204 A	05/03/23 08:15:00	05/15/23 15:51:00	05/04/23	Limb Pickup Closed	Brown, Shirley Kathy	Twin Harbor Pl Twin Harbor Pl	District 5	Medium Priority
	<b>Dur (hrs/days)</b>	288	12	<b>Limbs pick up</b>				
39205 A	05/03/23 09:20:00	05/11/23 15:27:00	05/04/23	Limb Pickup Closed	Brown, Shirley Melinda	Planters Point Dr Planters Pte Dr	District 1	Medium Priority
	<b>Dur (hrs/days)</b>	192	8	<b>Limbs pick up on the corner</b>				
39206 A	05/03/23 09:47:00	05/18/23 15:12:00	05/04/23	Limb Pickup Closed	Brown, Shirley Eaton, Cole	Cherry Bluff Dr Cherry Bluff Dr	District 3	Medium Priority
	<b>Dur (hrs/days)</b>	360	15	<b>Limbs pick up</b>				
39208 A	05/03/23 10:51:00	05/11/23 15:33:00	05/04/23	Limb Pickup Closed	Brown, Shirley Tim	Wildwood Dr Wildwood Dr	District 1	Medium Priority
	<b>Dur (hrs/days)</b>	192	8	<b>Limbs pick up</b>				
39209 A	05/03/23 12:39:00	05/11/23 10:18:00	05/04/23	Limb Pickup Closed	Brown, Shirley Nelson, Toby	Martinique Drive Martinique Dr		Medium Priority
	<b>Dur (hrs/days)</b>	192	8	<b>Limbs pick up</b>				
39210 A	05/03/23 12:41:00	05/11/23 15:29:00	05/04/23	Trash Related Closed	Brown, Shirley Thewtt, Beverly	Middlefield Dr Middlefield Dr	District 1	Medium Priority
	<b>Dur (hrs/days)</b>	192	8	<b>Need trampoline pick up [ BROKEN DOWN, SOME PARTS ARE IN A BOX ]</b>				
39211 A	05/03/23 12:44:00	05/08/23 15:46:00	05/04/23	Pot Holes Closed	Brown, Shirley Joe	Cherry Rose Ln Cherry Rose Ln	District 4	Medium Priority
	<b>Dur (hrs/days)</b>	120	5	<b>Pot hole at th corner of Cherry Rose Ln and Old Canton Rd</b>				
39212 A	05/03/23 13:30:00	05/11/23 15:27:00	05/04/23	Limb Pickup Closed	Brown, Shirley Matthew	South Deerfield Dr S Deerfield Dr	District 1	Medium Priority
	<b>Dur (hrs/days)</b>	192	8	<b>Limbs pick up</b>				
39213 A	05/03/23 13:47:00	05/11/23 10:22:00	05/04/23	Limb Pickup Closed	Brown, Shirley Swan, Allen	Millhouse Dr Millhouse Dr	District 2	Medium Priority
	<b>Dur (hrs/days)</b>	192	8	<b>Limbs pick up</b>				

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39214 A	05/03/23 14:14:00	05/11/23 15:32:00	05/04/23 8	Limb Pickup Closed Hello Helen,	Brown, Shirley Henson, Tony	Bradshaw Crossing Bradshaw Crossing	Gluckstadt	Medium Priority
	<b>Dur (hrs/days)</b>	192	8					
39215 A	05/03/23 14:16:00	05/11/23 10:26:00	05/04/23 8	Limb Pickup Closed Needs limb pickup (2 pickups)	Brown, Shirley Dale, Claire	Katherine Pointe Dr Katherine Pointe Drive	District 3	Medium Priority
	<b>Dur (hrs/days)</b>	192	8					
39217 A	05/03/23 14:20:00	05/11/23 10:29:00	05/04/23 8	Limb Pickup Closed Needs limb pickup	Brown, Shirley Greer, Faith	Prescott Ridge Prescott Ridge Madison 39110	District 4	Medium Priority
	<b>Dur (hrs/days)</b>	192	8					
39218 A	05/03/23 14:22:00	05/11/23 10:28:00	05/04/23 8	Limb Pickup Closed Needs limb pickup	Brown, Shirley McGee, Andrea	Belle Pointe Ln Belle Pointe Lane	District 4	Medium Priority
	<b>Dur (hrs/days)</b>	192	8					
39220 A	05/03/23 14:44:00	05/11/23 10:23:00	05/04/23 8	Limb Pickup Closed Limbs pick up	Brown, Shirley Norman, Jason	Ashbrooke Blvd Ashbrooke Blvd	District 3	Medium Priority
	<b>Dur (hrs/days)</b>	192	8					
39221 A	05/04/23 08:18:00	05/11/23 15:28:00	05/05/23 7	Limb Pickup Closed Limbs pick up	Brown, Shirley Fillintane, Greg	Fox Hollow Fox Hollow	District 1	Medium Priority
	<b>Dur (hrs/days)</b>	168	7					
39223 A	05/04/23 10:48:00	05/08/23 15:43:00	05/05/23 4	Gravel Closed Need gravel on culvert	Brown, Shirley Griffin, Wendy	Virgin Mary Rd Virgin Mary Rd	District 5	Medium Priority
	<b>Dur (hrs/days)</b>	96	4					
39224 A	05/04/23 10:50:00	05/08/23 15:45:00	05/05/23 4	Pot Holes Closed Bad pot hole on this road behind Spring Brooks Sudv, down b y church	Brown, Shirley Walker, Linda	North Livingston Rd N Livingston Rd	District 3	Medium Priority
	<b>Dur (hrs/days)</b>	96	4					
39226 A	05/04/23 11:52:00	05/11/23 10:19:00	05/05/23 7	Limb Pickup Closed Limbs pick up	Brown, Shirley Charlotte	Waterford Ln Waterford Ln	District 3	Medium Priority
	<b>Dur (hrs/days)</b>	168	7					
39227 A	05/04/23 11:53:00	05/11/23 10:21:00	05/05/23 7	Limb Pickup Closed Limbs pick up	Brown, Shirley Jackson, Shaun	Belle Terre Dr Belle Tere Dr	District 3	Medium Priority
	<b>Dur (hrs/days)</b>	168	7					

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Grade	Date/Time	Date/Time	Date					
39228	05/04/23 13:32:00	05/16/23 15:05:00	05/05/23	Limb Pickup Closed	Brown, Shirley Cole, David	St Davids Way St Davids Way	District 1	Medium Priority
	<b>Dur (hrs/days)</b>	288	12	<b>Needs limb pickup</b>				
39230	05/04/23 14:23:00	05/11/23 15:31:00	05/05/23	Limb Pickup Closed	Brown, Shirley Mathew	Hidden Hollow Cv Hidden Hollow		Medium Priority
	<b>Dur (hrs/days)</b>	168	7	<b>Limbs pick up</b>				
39231	05/05/23 10:30:00	05/11/23 10:18:00	05/06/23	Limb Pickup Closed	Brown, Shirley Smith, Bridgette	Old Jackson Rd Old Jackson Road	District 4	Medium Priority
	<b>Dur (hrs/days)</b>	144	6	<b>We need a limb pick up at the following address:</b>				
39234	05/08/23 07:42:00	05/11/23 12:58:00	05/09/23	Limb Pickup Closed	Brown, Shirley City of Gluckstadt	Perry Cv Perry Cove	Gluckstadt	
	<b>Dur (hrs/days)</b>	72	3	<b>Please pick up the limbs at the following address:</b>				
39235	05/08/23 07:47:00	05/11/23 10:17:00	05/09/23	Trash Related Closed	Brown, Shirley caller	Church St 529 Church St	District 2	Medium Priority
	<b>Dur (hrs/days)</b>	72	3	<b>Couch pick</b>				
39236	05/08/23 07:52:00	05/11/23 15:33:00	05/09/23	Limb Pickup Closed	Brown, Shirley Roby	Wildwood Dr 112 Wildwood Dr	District 1	Medium Priority
	<b>Dur (hrs/days)</b>	72	3	<b>Limb pickup</b>				
39237	05/08/23 07:56:00	05/11/23 10:24:00	05/09/23	Trash Related Closed	Brown, Shirley Bradley, Melinda	Mason Way Mason Way	District 3	Medium Priority
	<b>Dur (hrs/days)</b>	72	3	<b>has torn down fence that needs to be picked up</b>				
39239	05/08/23 10:27:00	05/19/23 15:08:00	05/09/23	Limb Pickup Closed	Brown, Shirley Vinson, Richard	Winchester Dr. PVT Winchester Dr Pvt		Medium Priority
	<b>Dur (hrs/days)</b>	264	11	<b>Limbs pick up</b>				
39240	05/08/23 10:28:00	05/11/23 10:25:00	05/09/23	Limb Pickup Closed	Brown, Shirley Mars, Sylvia	Pembroke Cir Pembroke Cir	District 3	Medium Priority
	<b>Dur (hrs/days)</b>	72	3	<b>Limbs pick up at the end of the street</b>				
39241	05/08/23 10:18:00	05/11/23 10:29:00	05/09/23	Limb Pickup Closed	Brown, Shirley Marinelli, Patricia	Belle Pointe Belle Pointe	District 4	Medium Priority
	<b>Dur (hrs/days)</b>	72	3	<b>Needs limb pickup</b>				



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Grade	Date/Time	Date/Time	Date					
39242	05/08/23 10:52:00	05/11/23 15:25:00	05/09/23	Limb Pickup Closed	Brown, Shirley McKinney, Calvin	Meadowgreen Ln Meadowgreen Lane	District 1	Medium Priority
	<b>Dur (hrs/days)</b>	72	3	<b>Needs limb pickup</b>				
39243	05/08/23 11:52:00	05/11/23 10:21:00	05/09/23	Limb Pickup Closed	Brown, Shirley Meyers, Mary	Devlin Springs Dr Devlin Springs Dr	District 1	Medium Priority
	<b>Dur (hrs/days)</b>	72	3	<b>Limbs pick up</b>				
39244	05/08/23 13:21:00	05/11/23 15:32:00	05/09/23	Limb Pickup Closed	Brown, Shirley Wells, Mckinley	Creekside Dr Creekside Dr	District 1	Medium Priority
	<b>Dur (hrs/days)</b>	72	3	<b>Limbs pick up</b>				
39245	05/08/23 13:23:00	05/11/23 10:26:00	05/09/23	Limb Pickup Closed	Brown, Shirley Reids, LeAnn	Katherine Pointe Dr Katherine Pte Dr	District 3	Medium Priority
	<b>Dur (hrs/days)</b>	72	3	<b>Limbs pick up</b>				
39246	05/08/23 13:29:00	05/15/23 15:53:00	05/09/23	Limb Pickup Closed	Brown, Shirley Stewart, Keith	Twin Cedars Dr Twin Cedars Dr	District 1	Medium Priority
	<b>Dur (hrs/days)</b>	168	7	<b>Limbs pick up</b>				
39247	05/08/23 13:46:00	05/11/23 10:18:00	05/09/23	Trash Related Closed	Brown, Shirley Vaughn, James	Old Jackson Rd Old Jackson Rd	District 4	Medium Priority
	<b>Dur (hrs/days)</b>	72	3	<b>Need old wood pick up</b>				
39248	05/08/23 13:54:00	05/11/23 10:23:00	05/09/23	Limb Pickup Closed	Brown, Shirley Rankin, James	Muscadine Path Muscadine Path	District 3	Medium Priority
	<b>Dur (hrs/days)</b>	72	3	<b>Limbs pick up</b>				
39249	05/08/23 14:00:00	05/11/23 10:20:00	05/09/23	Limb Pickup Closed	Brown, Shirley Lowery, Shirlene	Grayhawk Cv Grayhawk Cv		Medium Priority
	<b>Dur (hrs/days)</b>	72	3	<b>Limbs pick up</b>				
39250	05/08/23 15:03:00	05/11/23 10:22:00	05/09/23	Limb Pickup Closed	Brown, Shirley Caller	Stillhouse Creek Dr 244 Stillhouse Creek Dr	District 3	Medium Priority
	<b>Dur (hrs/days)</b>	72	3	<b>Limb pickup</b>				
39251	05/08/23 15:17:00	05/11/23 15:28:00	05/09/23	Limb Pickup Closed	Brown, Shirley Godfrey	Fawn Cv Fawn Cv	District 1	Medium Priority
	<b>Dur (hrs/days)</b>	72	3	<b>Limbs pick up</b>				

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## Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
39253	05/08/23	05/09/23	05/09/23	Limb Pickup	Brown, Shirley	Pisgah Bottom Rd	District 5	Medium Priority
A	15:32:00	15:01:00		Closed	Chambers, Linda	Pisgah Bottom Road		
	<b>Dur (hrs/days)</b>	24	1	<b>Needs limb pickup</b>				
39254	05/08/23	05/11/23	05/09/23	Limb Pickup	Brown, Shirley	Bridgeton Way	District 5	Medium Priority
A	15:55:00	15:31:00		Closed	Govan, Tameka	Bridgeton way		
	<b>Dur (hrs/days)</b>	72	3	<b>Limbs pick up</b>				
39255	05/09/23	05/11/23	05/10/23	Limb Pickup	Brown, Shirley	Grayhawk Dr	District 1	Medium Priority
A	08:28:00	10:20:00		Closed	Brewer	Grayhawk Dr		
	<b>Dur (hrs/days)</b>	48	2	<b>Limbs pick up</b>				
39256	05/09/23	05/11/23	05/10/23	Limb Pickup	Brown, Shirley	Perry Cv	Gluckstadt	
A	08:57:00	12:57:00		Closed	Finch, William	Perry Cove		
	<b>Dur (hrs/days)</b>	48	2	<b>Good morning, Helen,</b>				
39258	05/09/23	05/11/23	05/10/23	Limb Pickup	Brown, Shirley	Merrimac Way	District 4	Medium Priority
A	10:18:00	15:30:00		Closed	Jacob	Merrimac Way		
	<b>Dur (hrs/days)</b>	48	2	<b>Limbs pick up</b>				
39259	05/09/23	05/15/23	05/10/23	Limb Pickup	Brown, Shirley	Sawgrass Cv	District 1	Medium Priority
A	11:30:00	15:52:00		Closed	Trey	Sawgrass Cv		
	<b>Dur (hrs/days)</b>	144	6	<b>Limbs pick up</b>				
39260	05/09/23	05/30/23	05/10/23	Limb Pickup	Brown, Shirley	Cedar Hill Rd	District 3	Medium Priority
A	11:31:00	07:35:00		Closed	Barker, Robert	Cedar Hill Rd		
	<b>Dur (hrs/days)</b>	504	21	<b>Limbs pick up</b>				
39261	05/09/23	05/11/23	05/10/23	Limb Pickup	Brown, Shirley	Camden Ct	District 4	Medium Priority
A	11:34:00	10:28:00		Closed	Nelson, Susan	Camden Ct		
	<b>Dur (hrs/days)</b>	48	2	<b>Limbs pick up</b>				
39262	05/09/23	05/11/23	05/10/23	Limb Pickup	Brown, Shirley	Wingtip Cv		Medium Priority
A	12:28:00	10:20:00		Closed	McCurtis, Theodore	Wingtip Cove		
	<b>Dur (hrs/days)</b>	48	2	<b>Needs shrubs picked up</b>				
39263	05/09/23	05/15/23	05/10/23	Limb Pickup	Brown, Shirley	Sagefield Sq	District 4	Medium Priority
A	14:05:00	15:47:00		Closed	Jones, Kenya	Sagefield Sq		
	<b>Dur (hrs/days)</b>	144	6	<b>Limbs pick up</b>				

# Madison County Road Department

Reporting Dates 05/01/23 through 05/31/23

## Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
39264	A	05/09/23 14:06:00	05/11/23 10:16:00	05/10/23	Trash Related Closed	Brown, Shirley Debbie	Sycamore Ridge Sycamore Ridge		Medium Priority
		<b>Dur (hrs/days)</b>	48	2	<b>Need bags of limbs pick up [ 5 ]</b>				
39265	A	05/09/23 14:20:00	05/11/23 10:27:00	05/10/23	Limb Pickup Closed	Brown, Shirley Caller	Savannah Bend 108 Savannah Bend	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	48	2	<b>Limb pickup throughout</b>				
39266	A	05/09/23 15:12:00	05/11/23 10:17:00	05/10/23	Trash Related Closed	Brown, Shirley Watson	Compress St Comptess St	District 4	Medium Priority
		<b>Dur (hrs/days)</b>	48	2	<b>Need mattress pick up</b>				
39272	A	05/10/23 11:34:00	05/16/23 08:11:00	05/11/23	Culvert Repair Closed	Brown, Shirley Anderson, Sherry	Davis Crossing Rd Davis Crossing Rd	District 5	Medium Priority
		<b>Dur (hrs/days)</b>	144	6	<b>Culvert smashed in, causing the water not to flow through</b>				
39280	A	05/10/23 15:59:00	05/11/23 15:30:00	05/11/23	Limb Pickup Closed	Brown, Shirley Stubbs, Jacob	Merrimac Way Merrimac Way	District 4	Medium Priority
		<b>Dur (hrs/days)</b>	24	1	<b>Needs limb pickup</b>				
39281	A	05/10/23 16:04:00	05/11/23 15:29:00	05/11/23	Limb Pickup Closed	Brown, Shirley Stubbs, Jacob	Brigade Ave Brigade Avenue	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	24	1	<b>Needs limb pickup</b>				
39282	A	05/10/23 16:07:00	05/11/23 15:25:00	05/11/23	Limb Pickup Closed	Brown, Shirley Evans, Heather	Thornberry Cv Thornberry Cove	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	24	1	<b>Needs limb pickup and neighbor next door as well.</b>				
39283	A	05/11/23 08:19:00	05/15/23 15:33:00	05/12/23	Limb Pickup Closed	Brown, Shirley Magee, Cameron	Kempen Lane Kempen Lane	District 2	Medium Priority
		<b>Dur (hrs/days)</b>	96	4	<b>Needs limb pickup</b>				
39284	A	05/11/23 08:30:00	05/15/23 15:42:00	05/12/23	Limb Pickup Closed	Brown, Shirley Okore, Ashli	Seville Way Seville Way	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	96	4	<b>Needs limb pickup</b>				
39285	A	05/11/23 08:52:00	05/16/23 15:07:00	05/12/23	Limb Pickup Closed	Brown, Shirley Turner, Hester	Shadow Hill Dr Shadow Hill Dr	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	120	5	<b>Limbs pick up</b>				

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Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
39286	05/11/23	05/15/23	05/12/23	Limb Pickup	Brown, Shirley	Winchester Dr. PVT		Medium Priority
A	09:36:00	15:38:00		Closed	Wong, Sam	Winchester Dr		
	<b>Dur (hrs/days)</b>	96	4	<b>Needs limb pickup</b>				
39287	05/11/23	05/15/23	05/12/23	Limb Pickup	Brown, Shirley	Buckhead Dr	District 2	Medium Priority
A	09:38:00	15:41:00		Closed	Wong, Sam	Buckhead Dr		
	<b>Dur (hrs/days)</b>	96	4	<b>Needs limb pickup</b>				
39291	05/11/23	05/15/23	05/12/23	Trash Related	Brown, Shirley	South Deerfield Dr	District 1	Medium Priority
A	12:11:00	15:37:00		Closed	Unknown	S Deerfield Dr		
	<b>Dur (hrs/days)</b>	96	4	<b>Need about 20 bags of leaves pick up</b>				
39292	05/11/23	05/15/23	05/12/23	Limb Pickup	Brown, Shirley	Bellevue Dr	District 4	Medium Priority
A	12:12:00	15:42:00		Closed	Tullos, David	Bellevue Dr		
	<b>Dur (hrs/days)</b>	96	4	<b>Limbs pick up</b>				
39293	05/11/23	05/15/23	05/12/23	Limb Pickup	Brown, Shirley	Hidden Hollow Cv		Medium Priority
A	09:40:00	15:40:00		Closed	Wong	Hidden Hollow Cove		
	<b>Dur (hrs/days)</b>	96	4	<b>Needs limb pickup</b>				
39294	05/11/23	05/15/23	05/12/23	Limb Pickup	Brown, Shirley	Remington Cove		Medium Priority
A	13:35:00	15:39:00		Closed	Wong, Sam	Remington Cove		
	<b>Dur (hrs/days)</b>	96	4	<b>Needs limb pickup</b>				
39296	05/11/23	05/15/23	05/12/23	Limb Pickup	Brown, Shirley	Mason Way	District 3	Medium Priority
A	13:58:00	15:41:00		Closed	Brady, Melissa	Mason Way		
	<b>Dur (hrs/days)</b>	96	4	<b>Wooden fence to be picked up</b>				
39299	05/12/23	05/15/23	05/13/23	Limb Pickup	Brown, Shirley	August Bend	District 2	Medium Priority
A	09:40:00	15:43:00		Closed	Danice	August Bend		
	<b>Dur (hrs/days)</b>	72	3	<b>Need crape murdas limbs pick up</b>				
39303	05/12/23	05/15/23	05/13/23	Limb Pickup	Brown, Shirley	Southwood Dr	District 1	Medium Priority
A	11:11:00	15:44:00		Closed	Jeff	Southwood Dr		
	<b>Dur (hrs/days)</b>	72	3	<b>Limbs pick up</b>				
39304	05/12/23	05/18/23	05/13/23	Limb Pickup	Brown, Shirley	Cherry Hill Dr	District 3	Medium Priority
A	11:13:00	15:12:00		Closed	Johnson, Laurie	Cherry Hill Dr		
	<b>Dur (hrs/days)</b>	144	6	<b>Limbs pick up</b>				

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Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
39305	05/12/23	05/15/23	05/13/23	Limb Pickup	Brown, Shirley	South Deerfield Dr	District 1	Medium Priority
A	11:26:00	15:52:00		Closed	Wilson	South Deerfield Dr		
	<b>Dur (hrs/days)</b>	72	3	<b>Limbs pick up</b>				
39306	05/12/23	05/18/23	05/13/23	Limb Pickup	Brown, Shirley	Bennett Bell Drive		Medium Priority
A	14:33:00	14:07:00		Closed	Cross, Ray	Bennett Bell Drive		
	<b>Dur (hrs/days)</b>	144	6	<b>Needs limb pickup</b>				
39307	05/12/23	05/15/23	05/13/23	Limb Pickup	Brown, Shirley	Hidden Crest	District 1	Medium Priority
A	14:37:00	15:52:00		Closed	Brooks, Chris	Hidden Crest		
	<b>Dur (hrs/days)</b>	72	3	<b>Needs limb pickup</b>				
39308	05/15/23	05/15/23	05/16/23	Limb Pickup	Brown, Shirley	Middlefield Dr	District 1	Medium Priority
A	06:50:00	15:43:00		Closed	Tate, Ethan	Middlefield Dr		
	<b>Dur (hrs/days)</b>	0	0	<b>Limbs pick up</b>				
39309	05/15/23	05/15/23	05/16/23	Limb Pickup	Brown, Shirley	West Elbridge Way	District 4	Medium Priority
A	07:00:00	15:46:00		Closed	caller	West Elbridge Way		
	<b>Dur (hrs/days)</b>	0	0	<b>Limbs pick up</b>				
39310	05/15/23	05/17/23	05/16/23	Limb Pickup	Brown, Shirley	East Ridge Cir	District 3	Medium Priority
A	07:26:00	12:01:00		Closed	Caler	194 East Ridge Cir		
	<b>Dur (hrs/days)</b>	48	2	<b>Limb pickup</b>				
39311	05/15/23	05/17/23	05/16/23	Limb Pickup	Brown, Shirley	Charleston Ln	District 4	Medium Priority
A	07:33:00	12:02:00		Closed	Betty	Charleston Ln		
	<b>Dur (hrs/days)</b>	48	2	<b>Limb pickup</b>				
39312	05/15/23	05/18/23	05/16/23	Limb Pickup	Brown, Shirley	Crabapple Gr	District 3	Medium Priority
A	07:41:00	14:09:00		Closed	Clark, Katie	Crabapple Grove		
	<b>Dur (hrs/days)</b>	72	3	<b>Needs limb pickup</b>				
39313	05/15/23	05/18/23	05/16/23	Limb Pickup	Brown, Shirley	Sharpe Rd	District 3	Medium Priority
A	07:43:00	15:11:00		Closed	Crowe, Preston	Sharpe Road		
	<b>Dur (hrs/days)</b>	72	3	<b>Needs limb pickup</b>				
39314	05/15/23	05/17/23	05/16/23	Limb Pickup	Brown, Shirley	Sagefield Sq	District 4	Medium Priority
A	08:23:00	12:00:00		Closed	Williamson, Nolan	Sagefield Sq		
	<b>Dur (hrs/days)</b>	48	2	<b>limbs pick up</b>				

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## Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
39315	A	05/15/23 08:24:00	05/19/23 15:08:00	05/16/23 4	Limb Pickup Closed Limbs pick up	Brown, Shirley Gross	Pine St Pine St	District 4	Medium Priority
39316	A	05/15/23 08:25:00	05/30/23 07:22:00	05/16/23 15	Limb Pickup Closed Limbs pick up	Brown, Shirley Gordon, Mike	Northshore Pointe Northshore Pte	District 3	Medium Priority
39317	A	05/15/23 08:46:00	05/18/23 14:08:00	05/16/23 3	Limb Pickup Closed Limbs pick up	Brown, Shirley Kevin	Cove Ln Cove Ln	District 4	Medium Priority
39318	A	05/15/23 08:47:00	05/18/23 14:10:00	05/16/23 3	Limb Pickup Closed Limbs pick up	Brown, Shirley Hunter	Mason Cv Mason Cv		Medium Priority
39320	A	05/15/23 10:03:00	05/30/23 07:38:00	05/16/23 15	Limb Pickup Closed Limbs pick up	Brown, Shirley Dogy, BJ	Dogwood Ct Dogwood Ct	District 3	Medium Priority
39321	A	05/15/23 10:05:00	05/17/23 12:02:00	05/16/23 2	Limb Pickup Closed Limbs pick up	Brown, Shirley Sammy	Bridge Water Dr Bridge Water Dr	District 3	Medium Priority
39322	A	05/15/23 10:07:00	05/16/23 15:04:00	05/16/23 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Creel, Terrell	Harvey Cir Harvey Cir	District 1	Medium Priority
39323	A	05/15/23 10:11:00	05/16/23 15:05:00	05/16/23 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Wilson	Twelve Oaks Rd Twelve Oaks Rd	District 4	Medium Priority
39325	A	05/15/23 12:44:00	05/18/23 14:08:00	05/16/23 3	Limb Pickup Closed Limbs pick up	Brown, Shirley Whitehead	Ratliff Ferry Rd Ratliff Ferry Rd	District 5	Medium Priority
39327	A	05/15/23 13:07:00	05/16/23 15:04:00	05/16/23 1	Limb Pickup Closed Needs limb pickup	Brown, Shirley Hampton, Rusty	Oak Trail Oak Trail Canton 39046	District 1	Medium Priority

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## Closed Request Analysis

### Closed - Requests Closed on or prior to Target Date

Req #	Request Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
39328	A	05/15/23 13:09:00	05/17/23 12:03:00	05/16/23	Limb Pickup Closed password if requested.	Brown, Shirley Patterson, Mike	Planters Cv Planters Cove Madison 39110	Gluckstadt	Medium Priority
		<b>Dur (hrs/days)</b>	48	2					
39329	A	05/15/23 13:12:00	05/17/23 12:02:00	05/16/23	Limb Pickup Closed password if requested.	Brown, Shirley Williams, S	Providence Dr Providence Drive	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	48	2					
39330	A	05/15/23 13:22:00	05/18/23 14:10:00	05/16/23	Limb Pickup Closed Limbs pick up	Brown, Shirley Betty	Timber Dr Timber Dr	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	72	3					
39331	A	05/15/23 14:12:00	05/30/23 07:44:00	05/16/23	Limb Pickup Closed Limbs pick up	Brown, Shirley John	Chapel Hill Rd Chapel Hill Rd	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	360	15					
39333	A	05/15/23 15:18:00	05/18/23 14:53:00	05/16/23	Limb Pickup Closed Limb pickup	Brown, Shirley Mary	Hwy 17 Hwy 17	District 5	Medium Priority
		<b>Dur (hrs/days)</b>	72	3					
39335	A	05/15/23 15:44:00	05/17/23 12:00:00	05/16/23	Limb Pickup Closed Limbs pick up	Brown, Shirley Jimmie	Grayhawk Pkwy Grayhawk Pkwy		Medium Priority
		<b>Dur (hrs/days)</b>	48	2					
39336	A	05/15/23 15:49:00	05/16/23 15:05:00	05/16/23	Limb Pickup Closed Limb pickup	Brown, Shirley Caller	St Davids Way St Davids Way	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	24	1					
39338	A	05/16/23 09:11:00	05/19/23 15:10:00	05/17/23	Limb Pickup Closed Limbs pick up	Brown, Shirley Smith, Ben	Sycamore Ridge Sycamore Ridge		Medium Priority
		<b>Dur (hrs/days)</b>	72	3					
39339	A	05/16/23 09:12:00	05/18/23 14:09:00	05/17/23	Limb Pickup Closed Limbs pick up	Brown, Shirley Ken	Crabapple Gr Crabapple Gr	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	48	2					
39340	A	05/16/23 09:15:00	05/30/23 07:23:00	05/17/23	Limb Pickup Closed Limbs pick up	Brown, Shirley Godfrey	Fawn Cv Fawn Cv	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	336	14					

# Madison County Road Department

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Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
39342	05/17/23	05/19/23	05/18/23	Limb Pickup	Brown, Shirley	Seville Way	District 3	Medium Priority
A	08:09:00	15:12:00		Closed	Okore, Ashley	Seville Way		
	<b>Dur (hrs/days)</b>	48	2	<b>Needs limb pickup</b>				
39343	05/17/23	05/18/23	05/18/23	Limb Pickup	Brown, Shirley	Old Hwy 16	District 5	Medium Priority
A	08:11:00	14:54:00		Closed	Walker, Quantae	Old Hwy 16 East		
	<b>Dur (hrs/days)</b>	24	1	<b>Needs limb pickup</b>				
39344	05/17/23	05/30/23	05/18/23	Culvert Repair	Brown, Shirley	Sharon Rd	District 5	Medium Priority
A	08:59:00	07:34:00		Closed	Silas	Sharon Rd		
	<b>Dur (hrs/days)</b>	312	13	<b>Need culvert replaced</b>				
39347	05/17/23	05/18/23	05/18/23	Limb Pickup	Brown, Shirley	Cascable Drive	District 1	Medium Priority
A	12:11:00	15:10:00		Closed	Hall, Anna	Cascable Dr		
	<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
39348	05/17/23	05/18/23	05/18/23	Limb Pickup	Brown, Shirley	Purvis Rd	District 4	Medium Priority
A	12:12:00	14:52:00		Closed	Beasley, Vernon	Purvis Rd		
	<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
39350	05/17/23	05/18/23	05/18/23	Limb Pickup	Brown, Shirley	Salems Ct	District 2	Medium Priority
A	14:15:00	15:11:00		Closed	Coleman, Perry	Salems Ct		
	<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
39352	05/17/23	05/19/23	05/18/23	Limb Pickup	Brown, Shirley	Essen Lane		Medium Priority
A	15:47:00	15:09:00		Closed	Rivera, Dave	Essen Lane		
	<b>Dur (hrs/days)</b>	48	2	<b>Hello Helen,</b>				
39353	05/17/23	05/19/23	05/18/23	Limb Pickup	Brown, Shirley	Brierfield Dr	District 2	Medium Priority
A	15:54:00	15:13:00		Closed	Lowe, Daniel	Brierfield Dr		
	<b>Dur (hrs/days)</b>	48	2	<b>Limbs pick up</b>				
39354	05/18/23	05/18/23	05/19/23	Limb Pickup	Brown, Shirley	Barnes Rd	District 1	Medium Priority
A	06:57:00	14:54:00		Closed	Bacon	Barnes Rd		
	<b>Dur (hrs/days)</b>	0	0	<b>Limbs pick up between Pine Grove and Lone pine</b>				
39355	05/18/23	05/19/23	05/19/23	Limb Pickup	Brown, Shirley	Hampton Ridge		Medium Priority
A	07:44:00	15:12:00		Closed	Lackey	Hampton Ridge		
	<b>Dur (hrs/days)</b>	24	1	<b>Limb pickup</b>				



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### Closed - Requests Closed on or prior to Target Date

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39356	A	05/18/23 08:32:00	05/19/23 11:40:00	05/19/23	Signage Installation Closed	Brown, Shirley Purvis, Vicki	Lonesome Pine Dr Lonesome Pine Dr	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	24	1	<b>Road name sign missing</b>				
39357	A	05/18/23 10:10:00	05/19/23 15:13:00	05/19/23	Limb Pickup Closed	Brown, Shirley Ron	Beaufort Cir Beaufort Cir	District 4	Medium Priority
		<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
39358	A	05/18/23 10:12:00	05/19/23 15:06:00	05/19/23	Limb Pickup Closed	Brown, Shirley Steve	Wildwood Dr Wildwood Dr	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
39359	A	05/18/23 10:52:00	05/19/23 15:07:00	05/19/23	Limb Pickup Closed	Brown, Shirley Benita	Cumberland Ridge Cumberland Ridge		Medium Priority
		<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
39360	A	05/18/23 11:47:00	05/19/23 15:06:00	05/19/23	Limb Pickup Closed	Brown, Shirley Jeff	Meadow Hills Dr Meadow Hills Dr	District 4	Medium Priority
		<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
39361	A	05/18/23 14:35:00	05/19/23 15:07:00	05/19/23	Limb Pickup Closed	Brown, Shirley Sean	Twin Harbor Pl Twin Harbor Pl	District 5	Medium Priority
		<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
39362	A	05/18/23 14:36:00	05/19/23 15:09:00	05/19/23	Limb Pickup Closed	Brown, Shirley Russell	Belle Terre Dr Belle Terre Dr	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
39363	A	05/18/23 14:37:00	05/19/23 15:12:00	05/19/23	Limb Pickup Closed	Brown, Shirley Jeanette	Mason Way Mason Way	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
39364	A	05/19/23 08:37:00	05/30/23 07:50:00	05/20/23	Limb Pickup Closed	Brown, Shirley Mike	Memory Ln Memory Ln	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	264	11	<b>Limbs pick up</b>				
39365	A	05/19/23 08:39:00	05/30/23 07:21:00	05/20/23	Limb Pickup Closed	Brown, Shirley Diane	Pembroke Cir Pembroke Cir	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	264	11	<b>Limbs pick up</b>				

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Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
39366	05/19/23	05/30/23	05/20/23	Limb Pickup	Brown, Shirley	Saddle Creek Cv	District 1	Medium Priority
A	08:42:00	07:49:00		Closed	Linda	Saddle Creek Cv		
	<b>Dur (hrs/days)</b>	264	11	<b>Limbs pick up</b>				
39370	05/19/23	05/30/23	05/20/23	Limb Pickup	Brown, Shirley	Peyton Ln	District 1	Medium Priority
A	12:40:00	07:21:00		Closed	Brown, Rachel	Peyton Ln		
	<b>Dur (hrs/days)</b>	264	11	<b>Limbs pick up</b>				
39371	05/19/23	05/30/23	05/20/23	Limb Pickup	Brown, Shirley	Clarkdell Rd	District 1	Medium Priority
A	14:49:00	07:24:00		Closed	Michael	Clarkdell Rd		
	<b>Dur (hrs/days)</b>	264	11	<b>Limbs pick up</b>				
39373	05/22/23	05/30/23	05/23/23	Limb Pickup	Brown, Shirley	Pine St	District 4	Medium Priority
A	06:58:00	07:20:00		Closed	Gross	Pine St		
	<b>Dur (hrs/days)</b>	192	8	<b>Limbs pick up</b>				
39374	05/22/23	05/30/23	05/23/23	Limb Pickup	Brown, Shirley	Cobbbville Dr W	District 5	Medium Priority
A	08:22:00	07:47:00		Closed	Selester	Cobbbville Dr W		
	<b>Dur (hrs/days)</b>	192	8	<b>Limbs pick up</b>				
39375	05/22/23	05/30/23	05/23/23	Limb Pickup	Brown, Shirley	Highbury Cove		Medium Priority
A	08:57:00	07:28:00		Closed	Hampton	Highbury Cv		
	<b>Dur (hrs/days)</b>	192	8	<b>Limbs pick up</b>				
39376	05/22/23	05/30/23	05/23/23	Limb Pickup	Brown, Shirley	Twin Cedars Dr	District 1	Medium Priority
A	08:58:00	07:30:00		Closed	Tracy	Twin Cedard Dr		
	<b>Dur (hrs/days)</b>	192	8	<b>Limbs pick up</b>				
39377	05/22/23	05/30/23	05/23/23	Limb Pickup	Brown, Shirley	Channing Cir	District 4	Medium Priority
A	08:59:00	07:29:00		Closed	Charles	Channing Cir		
	<b>Dur (hrs/days)</b>	192	8	<b>Limbs pick up</b>				
39378	05/22/23	05/30/23	05/23/23	Limb Pickup	Brown, Shirley	Prescott Ridge	District 4	Medium Priority
A	09:33:00	07:43:00		Closed	Allison	Prescott Ridge		
	<b>Dur (hrs/days)</b>	192	8	<b>Limbs pick up</b>				
39379	05/22/23	05/30/23	05/23/23	Limb Pickup	Brown, Shirley	Belle Terre Dr	District 3	Medium Priority
A	09:34:00	07:41:00		Closed	Sophie	Belle Terre Dr		
	<b>Dur (hrs/days)</b>	192	8	<b>Limbs pick up</b>				

# Madison County Road Department

Reporting Dates 05/01/23 through 05/31/23

## Closed Request Analysis

### Closed - Requests Closed on or prior to Target Date

Req #	Request Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
39381	A	05/22/23 11:07:00	05/30/23 07:38:00	05/23/23	Limb Pickup Closed Limbs pick up	Brown, Shirley Doty, BJ	Dogwood Ct Dogwood Ct	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	192	8					
39382	A	05/22/23 11:12:00	05/30/23 07:27:00	05/23/23	Limb Pickup Closed Limbs pick up	Brown, Shirley Mike	Lake Ridge Dr Lake Ridge Dr	District 4	Medium Priority
		<b>Dur (hrs/days)</b>	192	8					
39383	A	05/22/23 11:13:00	05/30/23 07:25:00	05/23/23	Limb Pickup Closed Limbs pick up	Brown, Shirley Curtis	Northshore Pointe Northshore Pte	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	192	8					
39384	A	05/22/23 11:39:00	05/30/23 07:41:00	05/23/23	Limb Pickup Closed limbs pick up	Brown, Shirley Welch, Vicki	Sagefield Sq Sagefield Sq	District 4	Medium Priority
		<b>Dur (hrs/days)</b>	192	8					
39385	A	05/22/23 13:00:00	05/30/23 07:37:00	05/23/23	Limb Pickup Closed Limbs pick up	Brown, Shirley Amy	Dover Ln Dover Ln	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	192	8					
39386	A	05/22/23 14:43:00	05/30/23 07:31:00	05/23/23	Limb Pickup Closed Limbs pick up	Brown, Shirley Clara	Bremen Way Bremen Way	District 2	Medium Priority
		<b>Dur (hrs/days)</b>	192	8					
39388	A	05/22/23 15:59:00	05/30/23 07:27:00	05/23/23	Limb Pickup Closed Needs limb pickup	Brown, Shirley Crowley, Lamont	North Old Canton Rd North Old Canton Road	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	192	8					
39390	A	05/22/23 16:01:00	05/30/23 07:26:00	05/23/23	Limb Pickup Closed Needs limb pickup	Brown, Shirley Rich, Tom	Carriage Ln Carriage Lane	District 2	Medium Priority
		<b>Dur (hrs/days)</b>	192	8					
39391	A	05/23/23 08:20:00	05/30/23 07:32:00	05/24/23	Limb Pickup Closed Limbs pick up	Brown, Shirley Jones, Travon	Channing Cir Channing Cir	District 4	Medium Priority
		<b>Dur (hrs/days)</b>	168	7					
39392	A	05/23/23 08:22:00	05/30/23 07:47:00	05/24/23	Limb Pickup Closed Limbs pick up	Brown, Shirley Nancy	Woods Lake Dr Woods Lake Dr	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	168	7					

# Madison County Road Department

Reporting Dates 05/01/23 through 05/31/23

## Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
39393	05/23/23 08:49:00	05/30/23 07:53:00	05/24/23	Limb Pickup Closed	Brown, Shirley Serles, Gilbert	Thornberry Cv Thornberry Cv	District 1	Medium Priority
	<b>Dur (hrs/days)</b>	168	7	<b>Limbs pick up</b>				
39395	05/23/23 10:03:00	05/25/23 07:09:00	05/24/23	Limb Pickup Closed	Brown, Shirley Harper, Rick	Farmers Row Farmers Row	Gluckstadt	
	<b>Dur (hrs/days)</b>	48	2	<b>Good morning, Helen,</b>				
39396	05/23/23 10:18:00	05/30/23 07:43:00	05/24/23	Limb Pickup Closed	Brown, Shirley Crawford, Brenda	Covey Run Covey Run	District 4	Medium Priority
	<b>Dur (hrs/days)</b>	168	7	<b>Limbs pick up</b>				
39397	05/23/23 10:22:00	05/30/23 07:24:00	05/24/23	Trash Related Closed	Brown, Shirley Steele	Way Cir Way Cir	District 5	Medium Priority
	<b>Dur (hrs/days)</b>	168	7	<b>Need toilet, stove etc pick up</b>				
39398	05/23/23 10:24:00	05/30/23 07:48:00	05/24/23	Limb Pickup Closed	Brown, Shirley Wayne	Dogwood Hollow Dogwood Hollow	District 3	Medium Priority
	<b>Dur (hrs/days)</b>	168	7	<b>Limbs pick up</b>				
39399	05/23/23 11:04:00	05/30/23 07:48:00	05/24/23	Illegal Dumpsite Closed	Brown, Shirley Dan	Stokes Rd Stokes Rd	District 3	Medium Priority
	<b>Dur (hrs/days)</b>	168	7	<b>Illegal dumping on Stokes Rd, just before you get to Cloud Rd</b>				
39401	05/23/23 13:44:00	05/25/23 07:10:00	05/24/23	Limb Pickup Closed	Brown, Shirley Foster, Eric	Eastfield Pl Eastfield Place	Gluckstadt	
	<b>Dur (hrs/days)</b>	48	2	<b>Please add the following address to the list below:</b>				
39402	05/23/23 13:50:00	05/30/23 07:44:00	05/24/23	Limb Pickup Closed	Brown, Shirley Crowley	Camden Ct Camden Ct	District 4	Medium Priority
	<b>Dur (hrs/days)</b>	168	7	<b>Limbs pick up</b>				
39403	05/23/23 14:26:00	05/30/23 07:46:00	05/24/23	Limb Pickup Closed	Brown, Shirley Johnson, Nichole	Oak Trail Oak Trail	District 1	Medium Priority
	<b>Dur (hrs/days)</b>	168	7	<b>Limbs pick up</b>				
39404	05/23/23 14:46:00	05/30/23 07:40:00	05/24/23	Limb Pickup Closed	Brown, Shirley Stevenson, Shawanda	Pisgah Bottom Rd Pisgah Bottom Rd	District 5	Medium Priority
	<b>Dur (hrs/days)</b>	168	7	<b>Limbs pick up</b>				

# Madison County Road Department

Reporting Dates 05/01/23 through 05/31/23

## Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
39405	05/23/23	05/30/23	05/24/23	Limb Pickup	Brown, Shirley	Ashby Park	District 1	Medium Priority
A	15:40:00	07:46:00		Closed	Jim	Ashby Park		
	<b>Dur (hrs/days)</b>	168	7	<b>Limbs pick up</b>				
39408	05/24/23	05/30/23	05/25/23	Limb Pickup	Brown, Shirley	Caroline Blvd	District 4	Medium Priority
A	08:59:00	07:51:00		Closed	Willie	Caroline Blvd		
	<b>Dur (hrs/days)</b>	144	6	<b>Limbs pick up</b>				
39410	05/24/23	05/30/23	05/25/23	Limb Pickup	Brown, Shirley	Crabapple Gr	District 3	Medium Priority
A	10:13:00	07:50:00		Closed	Ken	Crabapple Gr		
	<b>Dur (hrs/days)</b>	144	6	<b>Limbs pick up</b>				
39413	05/24/23	05/30/23	05/25/23	Limb Pickup	Brown, Shirley	Elm Ct	District 3	Medium Priority
A	12:15:00	07:51:00		Closed	Hill, Joel	Elm Ct		
	<b>Dur (hrs/days)</b>	144	6	<b>Limbs pick up</b>				
39416	05/24/23	05/30/23	05/25/23	Limb Pickup	Brown, Shirley	Cove Ln	District 4	Medium Priority
A	14:45:00	07:52:00		Closed	Gill	Cove Ln		
	<b>Dur (hrs/days)</b>	144	6	<b>Limbs pick up</b>				
39418	05/25/23	05/30/23	05/26/23	Limb Pickup	Brown, Shirley	Wildwood Dr	District 1	Medium Priority
A	07:55:00	07:52:00		Closed	Patrick	Wildwood Dr		
	<b>Dur (hrs/days)</b>	120	5	<b>Limbs pick up</b>				
39421	05/25/23	06/01/23	05/26/23	Pot Holes	Brown, Shirley	Yandell Rd	District 1	
A	09:48:00	10:52:00		Closed	Caller	Yandell Road		
	<b>Dur (hrs/days)</b>	168	7	<b>Pothole on Yandell Road in right lane past Coventry Subdivision needs repairing</b>				
39422	05/25/23	05/30/23	05/26/23	Limb Pickup	Brown, Shirley	Trailbridge Way	District 5	Medium Priority
A	10:09:00	07:52:00		Closed	Oster, Marcus	Trailbridge Way Canton 39046		
	<b>Dur (hrs/days)</b>	120	5	<b>Needs limb pickup</b>				
39428	05/25/23	05/30/23	05/26/23	Limb Pickup	Brown, Shirley	Alden Place		Medium Priority
A	13:51:00	07:54:00		Closed	Savannah	Alden Pl		
	<b>Dur (hrs/days)</b>	120	5	<b>Limbs pick up</b>				
39430	05/26/23	05/30/23	05/27/23	Limb Pickup	Brown, Shirley	Willowood Cove	District 1	Medium Priority
A	06:59:00	07:53:00		Closed	Mark	Willowood Cv		
	<b>Dur (hrs/days)</b>	96	4	<b>Limbs pick up</b>				

## Closed Request Analysis

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### Closed - Requests Closed on or prior to Target Date

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Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
39434	05/26/23	05/30/23	05/27/23	Limb Pickup	Brown, Shirley	Talons Pointe		Medium Priority
A	10:49:00	07:39:00		Closed	Byers, Preston	Talons Pointe		
	Dur (hrs/days)	96	4	Needs limb pickup.				

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### 201 Closed - Requests Closed on or prior to Target Date

# Madison County Road Department

Reporting Dates 05/01/23 through 05/31/23

## Closed Request Analysis

**Closed - Requests Closed after the Target Date**

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
39199	05/02/23	05/30/23	05/03/23	Limb Pickup	Brown, Shirley	Yandell Rd	District 1	Medium Priority
F	14:34:00	07:42:00		Closed	Ferrell, Latoya	Yandell Rd		
	<b>Dur (hrs/days)</b>	672	28	<b>Limbs pick up</b>				
39216	05/03/23	05/30/23	05/04/23	Limb Pickup	Brown, Shirley	Endris Rd	District 4	Medium Priority
F	14:19:00	07:22:00		Closed	Shockley, Sandra	Endris Road		
	<b>Dur (hrs/days)</b>	648	27	<b>Needs limb pickup</b>				
39225	05/04/23	05/30/23	05/05/23	Limb Pickup	Brown, Shirley	Dover Ln	District 3	Medium Priority
F	11:50:00	07:36:00		Closed	Lewis, Lee	Dover Ln		
	<b>Dur (hrs/days)</b>	624	26	<b>Limbs pick up</b>				

**3 Closed - Requests Closed after the Target Date**

# Madison County Road Department

Reporting Dates 05/01/23 through 05/31/23

## Closed Request Analysis

Closed - Requests Closed after the Target Date

Req #	Request	Close	Target					
Grade	Date/Time	Date/Time	Date	Type	Assignee / Caller	Location / Address	District	Priority

Total Requests: 204